



COMMONWEALTH of VIRGINIA

Virginia Employment Commission
703 East Main Street

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Commissioner

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**Virginia Employment Commission Customer Contact Center Open on Saturdays
and Offices Open on Holiday Due to Workload**

Richmond – Due to the continued and anticipated high customer demand, the Virginia Employment Commission (VEC) has extended the operating hours of its Customer Contact Center. The Customer Contact Center will be open on Saturdays from 8:15 a.m. to noon. Regular hours are Monday through Friday, 8:15 a.m. – 4:30 p.m. The number to call is 1-866-832-2363.

Customers are encouraged to file claims online at our website www.VaEmploy.Com as a first option.

To allow our staff to spend time with their families over this holiday period our Customer Contact Center and offices will be closed the following days:

December 24 - 28
December 31, at 1 p.m. through January 4.

Hearings set for December 24 and December 31 will still be held as scheduled.

All VEC offices will be open for business during regular operating hours on Friday, January 16, Lee-Jackson Day, even though other state offices will be observing the holiday.

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